



ERIE COUNTY WATER AUTHORITY

INTEROFFICE MEMORANDUM

June 5, 2018

To: Terrence McCracken, Secretary to the Authority

From: Steven V. D'Amico, Business Office Manager

Subject: Leak Allowances > \$500

The Erie County Water Authority Tariff section 9.09 allows, under certain conditions, for the granting of a leak allowance to customers with excessive bills resulting from a leak.

An internal approval policy was established requiring the approval of the Board for any leak allowances > \$500.

For each instance where this applies, a memo is put together to the Board stating the customer name, property address and a brief summary of the leak allowance detail.

If you have any questions or require additional information please let me know.



ERIE COUNTY WATER AUTHORITY
INTEROFFICE MEMORANDUM

June 14, 2018

To: The Board of Commissioners
From: Robert J. Lichtenthal, Jr., Deputy Director
Subject: Leak Allowance Request

Below is a leak allowance request submitted by our customer and processed by our billing department. Since the leak allowance amount is in excess of \$500, it requires your approval.

Leak Allowance:

Customer: Aldo Canestrari
5168 Ellicott Rd.
Orchard Park, N.Y. 14127

Sometime between mid January of 2017 and mid April of 2017, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	1,290.19
Less Normal Billing		<u>(57.06)</u>
Total Excess	\$	1,233.13
ECWA Portion of Excess*	\$	614.98
Customer Portion of Excess*		<u>618.15</u>
	\$	1,233.13
½ of Excess	\$	614.98
Less Administration Fee		(10.00)
Plus Late Charges		<u>61.50</u>
Leak Allowance Request	\$	666.48

* NOTE: Any difference in consumption is due to rounding an odd number of gallons and due to the high consumption a portion of the bill was calculated using a lower rate. The Authority's portion includes the amount billed at the lower rate. Both portions represent ½ of the consumption.



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Leak Allowance:

Customer: Forestedge Cluster Assoc.
Greenwood Dr.
East Amherst, N.Y. 14051

Sometime between early March of 2017 and early April of 2017, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	12,067.16
Less Normal Billing		<u>(3,427.88)</u>
Total Excess	\$	8,639.28
ECWA Portion of Excess*	\$	4,319.64
Customer Portion of Excess*		<u>4,319.64</u>
	\$	8,639.28
½ of Excess	\$	4,319.64
Less Administration Fee		<u>(10.00)</u>
Leak Allowance Request	\$	4,309.64

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Leak Allowance:

Customer: Frank Kruszka
4945 Clark St.
Hamburg, N.Y. 14075

Sometime between early April of 2017 and late April of 2018, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	3,630.52
Less Normal Billing		<u>(58.14)</u>
Total Excess	\$	3,572.38
ECWA Portion of Excess*	\$	1,782.96
Customer Portion of Excess*		<u>1,789.42</u>
	\$	3,572.38
½ of Excess	\$	1,782.96
Less Administration Fee		<u>(10.00)</u>
Leak Allowance Request	\$	1,772.96

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Leak Allowance:

Customer: Brian Kearns
6489 Boston State Rd.
Hamburg, N.Y. 14075

Sometime between early January of 2018 and early April of 2018, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

Water Billing During Period of Leakage	\$	19,123.13
Less Normal Billing		<u>(225.42)</u>
Total Excess	\$	18,897.71
ECWA Portion of Excess*	\$	9,447.41
Customer Portion of Excess*		<u>9,450.30</u>
	\$	18,897.71
½ of Excess	\$	9,447.41
Less Administration Fee		<u>(10.00)</u>
Leak Allowance Request	\$	9,437.41

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